



सत्यमेव जयते

No.NeGD/P&CEO/01/2018

January 22, 2018

Dear Sir/Madam,

Hon'ble Prime Minister of India launched Digital Locker Platform on July 1, 2015. This Platform is called DigiLocker in case of product developed by the Ministry of Electronics & Information Technology (MeitY), Government of India through National e-Governance Division(now part of Digital India Corporation). Digilocker is an important building block cutting across all 3 vision areas of Digital India. So far, **38** Departments/Organizations have made available **over 197 crore** documents and **about 1 crore** DigiLocker accounts have been created as per the summary given in **Annexure-I** to this letter.

As an amendment to the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016 notified on February 8, 2017 vide G.S.R. 711(E) (**Annexure-II**), Rule 9A was introduced, according to which the documents issued/pushed by various Departments/Organisations in DigiLocker system shall be deemed to be at par with original physical documents. Complete DigiLocker Rules can be seen at <https://digilocker.gov.in/resource/rules-and-Amendment.php>. The thrust of DigiLocker is to promote the vision of paperless governance, thus enabling any citizen to produce requisite documents any time anywhere in legally acceptable electronic form.

The State Government Departments/Organizations can participate in DigLocker as an Issuer or a Requestor or a Verifier of documents. Details of each of these roles are given in **Annexure-III**. In view of the above, it is requested that following action may be taken on priority basis.

- Various certificates issued by the State Governments/Organisations such as School Education Board Certificates, University Degrees, Ration Cards, Land Records,

Birth/Death/Domicile/Income and other Certificates etc. are eminently suited for DigiLocker. You are requested to carry out integration of these and any other similar documents (to be used to public at large) with DigiLocker. An illustrative list of potential documents/certificates which need to be brought on DigiLocker is given in **Annexure-IV**. Though the documents issued to and accessed from DigiLocker are legally acceptable, 3 alternative methods of verifications – QR Code, Digital Signature and Online Verification – also exist.

- State Departments which require citizen to submit documents on their online portal can also become Requesters and accept documents from DigiLocker without insisting on scanned/attested copies.
- In order to expedite this process of on-boarding of various departments /organisations, NeGD has empanelled 18 agencies to carry out requisite technical work at a sum of Rs. 75,000 per integration and support. This cost of the integration shall be borne by NeGD. List of these empanelled agencies is attached in **Annexure-V**. If the Department/Organisation concerned decides to carry out this task of integration internally or through its existing manpower, a similar support up to the ceiling amount of Rs.75,000 shall be provided.
- Even after two and a half years of launch of DigiLocker, most of the enforcing authorities are still unaware about statutory provisions relating to acceptability of documents issued by various authorities through DigiLocker. For example, even though Driving License and Vehicle Registration Certificates are integrated with DigiLocker through National Register of **Vahan & Sarathi**, police personnel in some States are still not accepting the same due to lack of the knowledge about DigiLocker. It is clarified that unequivocal provisions of Rule 9A referred to above propound that all certificates or documents accessed through the DigiLocker URI shall be treated in the same manner as original physical documents for all purposes.

You are, therefore, requested to adopt DigiLocker as a platform in a big way for providing authentic documents/certificates. Specific directions may also kindly be issued to all Departments/Organizations in your State to accept the documents shared through DigiLocker.

The Government of India had originally set out a goal of 5 crore Digilockers within 5 years from launch but a concerted & collective effort can help us cross that figure within a year or so once more Issuers come on board. Tentative break up of this target (including both Aadhaar seeded and non-seeded DigiLocker accounts) is given in **Annexure-VI**.

With regards,

Yours sincerely,



(Sanjeev Gupta)

To,
Chief Secretary
All State Governments/Union Territories Administration.

Encl:

Annexure I DigiLocker Statistics
Annexure II DigiLocker Rules and Amendment
Annexure III How a Department Can Use DigiLocker
Annexure IV List of Potential Documents/Certificates
Annexure V List of Empanelled Agencies
Annexure VI Tentative State-wise Targets of DigiLocker Accounts

Annexure I

1. DigiLocker Statistics

Number of Registered Users	1,34,86,623
Number of Issuer Organizations	61
Number of Requestor Organizations	23
Number of Issued Documents	291,47,87,221

*For Updated Status please refer to <https://digilocker.gov.in/public/dashboard>

2. List of Issuer Organizations

1.	Unique Identification Authority of India
2.	Ministry of Road Transport and Highways
3.	Maharashtra State Board of Secondary and Higher Secondary Education
4.	Indian Oil Corporation Limited (Ministry of Petroleum and Natural Gas)
5.	Bharat Petroleum Corporation Limited (Ministry of Petroleum and Natural Gas)
6.	Hindustan Petroleum Limited (Ministry of Petroleum and Natural Gas)
7.	PAN Verification Record
8.	Central Board of Secondary Education
9.	e-District Madhya Pradesh
10.	MeeSeva, Andhra Pradesh
11.	MeeSeva, Telangana
12.	Bihar School Examination Board
13.	Directorate of Government Examinations, Tamil Nadu
14.	Himachal Pradesh Department of Revenue
15.	e-District Haryana

16.	Council for the Indian School Certificate Examinations
17.	eDistrict Kerala
18.	Punjab State e-Governance Society
19.	eDistrictUttarakhand
20.	National Institute of Electronics & Information Technology
21.	Department of Registration & Stamps, Maharashtra
22.	Board of Secondary Education, Andhra Pradesh
23.	eDistrict Odisha
24.	eDistrict Delhi
25.	eDistrict Assam
26.	Board of School Education Haryana
27.	Computer Proficiency Certification Test-MAPIT, Madhya Pradesh
28.	Revenue, Registration & Land Reforms Department, Jharkhand
29.	State Board of Technical Education, Bihar
30.	National Institute of Open Schooling
31.	Goa Online
32.	Dr. B.R. Ambedkar Open University, Telangana
33.	National e-Governance Division
34.	Rahuri Municipal Council, Maharashtra
35.	Goa Water Resources Department, Goa
36.	Chhattisgarh Infotech Promotion Society
37.	State Council for Technical Education & Vocational Training Odisha
38.	Aaple Sarkar, Maharashtra
39	e-District Uttar Pradesh

40	Karnataka Department of Transport, Karnataka*
41	Revenue Department - Nadakacheri, Karnataka*
42	The Federal bank Ltd, Kerala
43	National Skill Development Corporation (NSDC), Delhi*
44	Ministry of Skill Development And Entrepreneurship, Delhi*
45	Board of Technical Education, Uttar Pradesh, Uttar Pradesh*
46	Digital Gujarat- Common Services Portal, Gujarat

3. List of Requestor Organizations

1.	UTI Infrastructure Technology And Services Limited for Central Board of Direct Taxes (PAN Card Application)
2.	NSDL e-Governance Infrastructure Limited for Central Board of Direct Taxes (PAN Card Application)
3.	Government e-Market (GeM)
4.	Chhattisgarh Infotech Promotion Society
5.	School of Open Learning
6.	eSanad by Ministry of External Affairs
7.	Aaple Sarkar
8.	Department of IT and Communication, Arunachal Pradesh
9.	State Council for Technical Education & Vocational Training Odisha
10.	National Employment Service Kerala
11.	Public Health Records System, C-DAC
12.	Indiabulls Housing Finance Limited
13.	Rahuri Municipal Council

14.	Bajaj Allianz General Insurance Company Limited
15.	Funds Tiger
16.	BankBazaar
17.	Nopaperforms
18.	Whatsloan.com

MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY

NOTIFICATION

New Delhi, the 8th February, 2017

G.S.R. 111(E). — In exercise of the powers conferred by sub-section (1) of section 87 of the Information Technology Act, 2000 (21 of 2000), the Central Government hereby makes the following rules to amend the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016, namely :—

1. (1) These rules may be called the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Amendment Rules, 2017.

(2) They shall come into force on the date of their publication in the Official Gazette.

2. In the Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016,-

(a) in the opening paragraph, for the word, brackets and letter “clause (wa)”, the word, brackets and letter “clause (x)” shall be substituted;

(b) in rule 2, in sub-rule (1), in clause (q), for the word “License”, the word “Licence” shall be *substituted*;

(c) after rule 9, the following rule shall be *inserted*, namely:—

“9A. Issuing certificates or documents in Digital Locker System and accepting certificates or documents shared from Digital Locker Account at par with Physical Documents.—(1) Issuers may start issuing and Requesters may start accepting digitally (or electronically) signed certificates or documents shared from subscribers’ Digital Locker accounts at par with the physical documents in accordance with the provisions of the Act and rules made thereunder.

(2) When such certificate or document mentioned in sub-rule (1) has been issued or pushed in the Digital Locker System by an issuer and subsequently accessed or accepted by a requester through the URI, it shall be deemed to have been shared by the issuer directly in electronic form.

Explanation.— For the purpose of sub-rule (2), it is hereby clarified that if the links of the issued certificates or documents take the requester to the single source of truth, such as issuer repositories, automatic verification happens.”;

(d) for rule 12, the following rule shall be substituted, namely:-

“Appointment of grievance officer by the Digital Locker service provider for dispute resolution.— (1) Every Digital Locker service provider shall publish on its website the name of grievance officer and his contact details as well as mechanism by which any users or aggrieved person who suffers as a result of -

(a) access or usage of Digital Locker or Digital Locker system by any unauthorised person; or

(b) violation of licensing terms; or

(c) any other complaints not covered under clauses (a) and (b) above,

may notify their complaints against such access or usage or violation of licensing terms or any other complaints to such grievance officer.

(2) The grievance officer shall redress the complaints within one month from the date of receipt of complaint.

(3) Any aggrieved person may appeal to the Digital Locker Authority against the order of the Grievance Officer within a period of fifteen days from the date of receipt of such order.”;

(e) in rule 17, (i) in sub-rule (2), after the words “The Digital Locker service provider shall conduct”, the words “yearly audit of” shall be *inserted*;

(ii) in clause (a), the words “half yearly audit of” shall be *omitted*;

(iii) in clause (b), the words “a quarterly audit of” shall be *omitted*.

[F.No. 3(29)/2016-EG-II]
AJAY KUMAR, Addl. Secy.

Note.—The principal rules were published vide number G.S.R. 711(E), in the Gazette of India, Extraordinary, Part II, Section 3 – Sub-section (i), dated the 21st July, 2016.

How to use DigiLocker

A. DEPARTMENTS/ORGANISATIONS

Following roles are envisaged for various Departments/ Organizations in DigiLocker:

1. Issuer Departments/Organizations:

An issuer Department/Organization can make available digitally generated document on any of its Web Portals/Applications/Apps for DigiLocker by getting their API integrated using standard protocols. Such issued documents can be verifiable in following ways:

- (i) **QR Code:** An encrypted QR Code can be attached to an issued document and the same will be visible in the DigiLocker. QR Scanner built in DigiLocker Mobile App can be used to decrypt and verify the document. **This gives on the spot and even offline facility to verify genuineness of a document claimed to have been issued from Digilocker.**
- (ii) **Digital Signature:** Digitally signed documents can be made available in DigiLocker but digital signatures can be verified on a PC/Laptop only.
- (iii) **Verification Portal:** Document can be verified using the set of alpha-numeric characters printed on the document through the respective Portal/Application of the issuer.

The methods described in points (i) and (iii) can be used to verify even a printed document. Brief details in this regard have been given in **Appendix-A.**

The document can be made available in the DigiLocker in following two manners:

- (a) **Push:** If the document is seeded with Aadhaar number, the same can be directly pushed to the DigiLocker by the Issuer Department/Organization.
- (b) **Pull:** In case of Aadhaar linked Digilocker accounts, pull access to documents issued by any Department/Organisation is also possible even if main database of Issuer is not Aadhaar seeded.

Detailed technical specifications for becoming an Issuer can be found in the Resources section of DigiLocker website at <https://digilocker.gov.in/resource/issuer-APIs.php>

2. Requester:

While almost every kind of document can thus be made available in DigiLocker, so far, there has been good progress in case of Driving Licenses, Vehicle Registrations, School Education Board Certificates, e-District etc.

It is envisaged that Web Portals/Applications/Apps developed by any Department/Organization should have a provision for accepting digitally verifiable documents from DigiLocker instead of asking the citizen to upload scanned copies which require manual verification by field officials. DigiLocker has provided a Widget to facilitate seamless integration as a Requester. As the number of Issuers on DigiLocker grows, Requester integration will minimise the need for conventional paper documents considerably.

The detailed technical specifications to become a Requester can be found in the Resources section of DigiLocker website at <https://digilocker.gov.in/resource/requester-APIs.php>

3. Verifier:

Many times the Government Departments need to verify the authenticity of certificates/documents provided by a citizen in the form photocopies. In such cases, the Departments contact the Issuer of the certificate/document and verify the details using an online or offline method provided by the Issuer. **DigiLocker has now provided an online document verification service for Issuers, Requesters and any other Department / Organisation which opts for this service.** Such entities are given appropriate credentials for verification. The documents of DigiLocker Issuer partners such as Driving License, Vehicle Registrations, LPG Subscription Vouchers, School Education Board Certificates, various e-District Certificates can now be verified online from DigiLocker by providing the necessary details of the certificate and by obtaining consent of the citizen concerned.

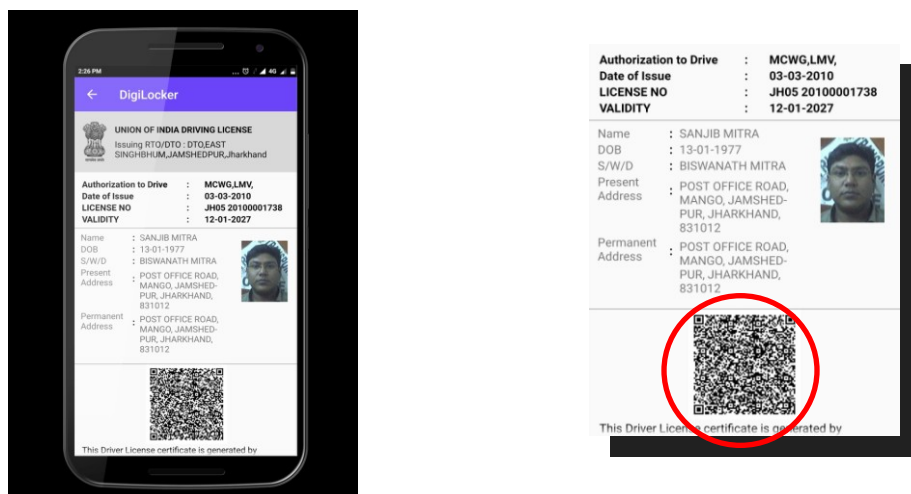
All Issuers, Requesters and Verifiers can see further details at <https://partners.digitallocker.gov.in/>.

B. CITIZENS

A citizen can sign up for DigiLocker using his/her mobile number only. After such a sign up, personal documents can be uploaded in the private cloud space of 1 GB. If Aadhaar number is linked with DigiLocker account, issued documents can be accessed and personal uploaded documents can be e-Signed. Such an e-Signed document can also be shared.

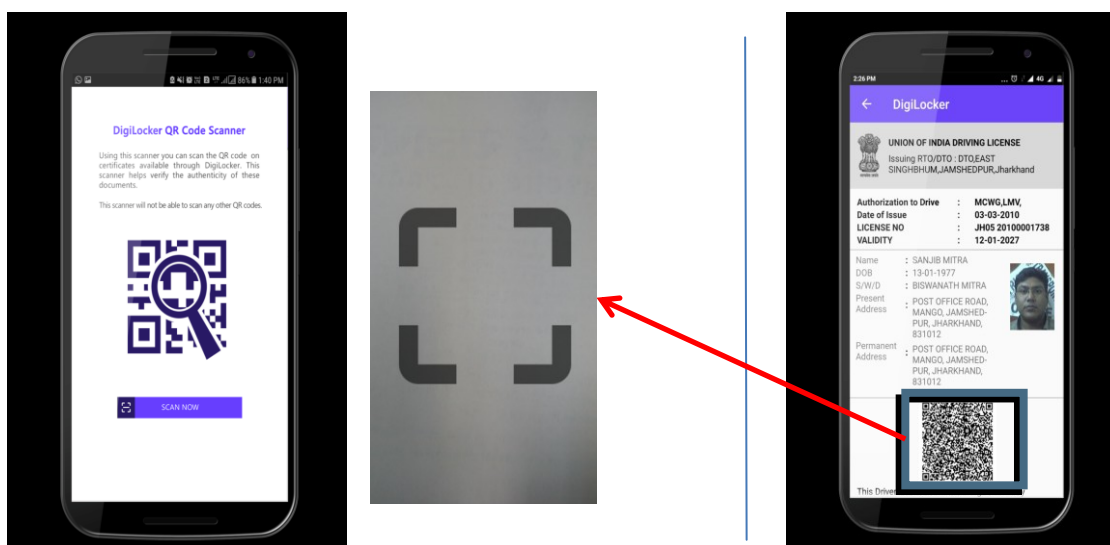
Additional resources, documents and presentations can be seen at <https://digilocker.gov.in/resource/issuer-APIs.php>.

Appendix A: Document Verification



The License and Registration in DigiLocker contains a secure QR Code which can be used to check its authenticity.

Field Staff Mobile Phone Citizen Mobile Phone

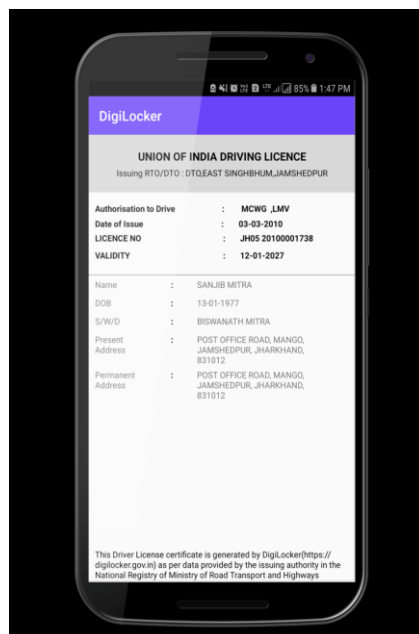


Field Staff uses DigiLocker App to scan the document

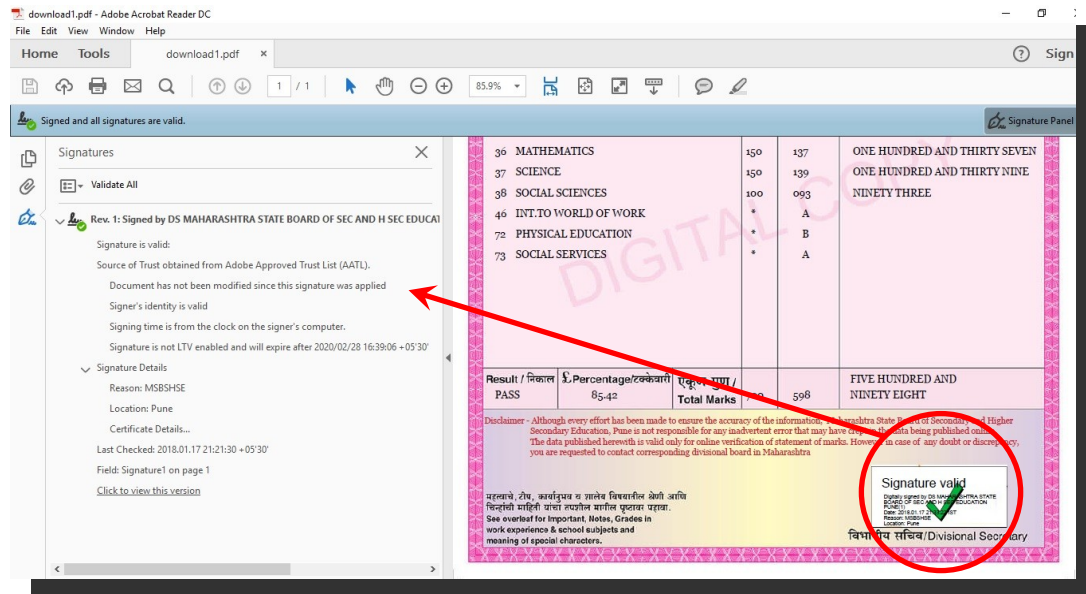
QR Scan Shows Verified Data

Field Staff Mobile Phone

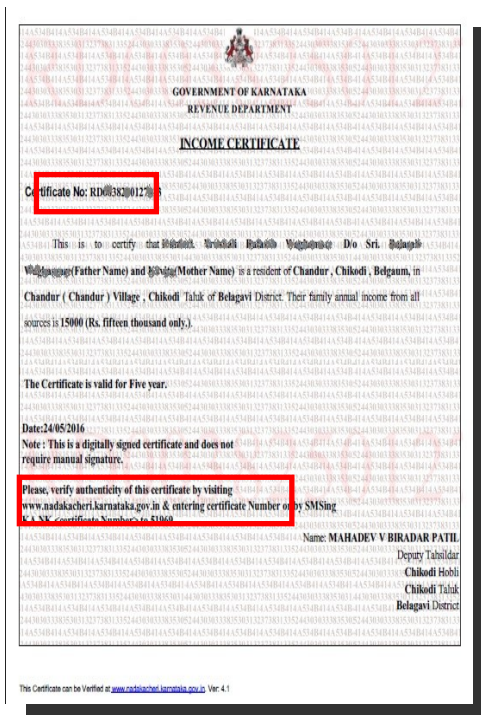
The data decrypted by the QR Code scanner is shown on the Field Staff's Mobile App. This data can be verified with the details on the license presented by the driver. This QR Scanning facility is available offline and does not need any internet connection on the phone of the field staff.



2. Verification using Digital Signature in PDF file using Adobe Acrobat



3. Online Verification on Issuer Portal



**Illustrative List of Potential Certificates / Documents from
State Departments Which Have Been Integrated So Far**

#	Certificates
1	10 th Mark Sheet
2	12 th Mark Sheet
3	Agreement to Sell
4	Agriculture Income Certificate
5	Agriculture Land Value Certificate
6	Agriculture/ Agriculturist Certificate
7	Arms License
8	Backward Area Certificate
9	Birth Certificate
10	Bonafide Certificate
11	Caste Certificate
12	Certificate of Contract Labour License
13	Certificate of Shops And Commercial Establishment
14	Certified Copy of Electoral Roll
15	Change of Name Certificate
16	Character Certificate
17	Community Certificate
18	Conversion Certificate
19	Cracker/Storage of Explosive Material License
20	Crop Insurance Certificate
21	Death Certificate
22	Dependency Certificate
23	Destitute Certificate

#	Certificates
24	Disability Certificate
25	Domicile Certificate
26	Driving License
27	EBC Certificate
28	Encumbrance Certificate
29	Entertainment Duty Certificate
30	Fair Price Shop Renewal
31	Family Membership Certificate
32	Freedom Fighter Certificate
33	Graduate Degree
34	Health Card
35	Identification Certificate
36	Income Certificate
37	Insurance
38	Integrated Certificate
39	Inter-Caste Marriage Certificate
40	Issuance of Fishing Permit
41	Land Conversion/ Partition Certificate
42	Land Records
43	Land Valuation/ Holding/ Record Certificate
44	LandLess Certificate
45	Lease Documents
46	Legal Heir Certificate
47	License for Fertilizer Sale
48	License for Pesticide Sale
49	License for Seed Sale

#	Certificates
50	Life Certificate
51	Loan Eligibility Card
52	Marriage Certificate
53	Medical Education Certificate
54	Migration Certificate
55	Mining Dealer License
56	Mining Lease
57	Mining Prospecting License
58	Minority Certificate
59	Minority Status Certificate
60	Money Lending Certificate
61	Nationality Certificate
62	Nativity Certificate
63	NOC for a Running Business
64	NOC for New Power Supply
65	OBC Certificate
66	Passing Certificate
67	Pawnbroker Certificate
68	Pension Certificate
69	Permission Certificate for Transportation of Petroleum Products, Kerosene, Water etc.
70	Permission Certificate for Well
71	Permission for Benefit Show/ Sound etc.
72	Photo Identity Card for Slum Dwellers
73	Possession Certificate
74	Professional Certificates

#	Certificates
75	Ration Card
76	Registration Certificate for Contract Labour License
77	Registration Certificate of Establishment Employing Contract Labour
78	Registration Certificate of Firm
79	Registration Certificate of Shops And Commercial Establishment
80	Registration Certificate of Society
81	Registration of Shop/Establishment
82	Relationship Certificate
83	Residence Certificate
84	Rural Area Certificate
85	SC/ST Certificate
86	Scholarship Certificate
87	School Registration Certificate
88	Senior Citizen Identity Card/ Certificate
89	Small and Marginal Farmer Certificate
90	Small Family Certificate
91	Soil Testing Card
92	Solvency Certificate
93	Stamp Vendor License
94	Surviving Member Certificate
95	Transfer Certificate
96	Valuation Certificate
97	Vehicle Registration
98	Widow-Widower Certificate

Note: As would be clear from the title of this Annexure, above list is only a small sub-set of documents that can be integrated. Essentially, any

document / certificate given by the State Government Departments / Organisations can be integrated with it. The possibilities are endless.

National e-Governance Division (NeGD)
Ministry of Electronics & Information Technology
3(42)/2014-EG-II

17th August 2017

Notice

Updated Final List of Empanelled agencies who agreed to continue the work for Integration of Different applications with e-Governance System (under Digital India)

With reference to no. 3(42)/2014-EG-II, a RFE was floated for the agencies for Integration of Different applications with e-Governance System (under Digital India) on October'2015 for a period of one year.

After that, an L1 price of Rs. 75,000/- was discovered during the RFQ process. 22 agencies agreed to match the L1 price and an empanelment agreement was signed with them. The empanelled period was from 17th February'2016 to 16th February'2017.

Since, the empanelment period is over now on 16-Feb-2017, NeGD has decided to renew this empanelment for further one year period i.e. from 17th February'2017 to 16th February'2018 on the same terms and conditions with same rate i.e. Rs. 75,000/- per integration.

Among 22 agencies, 18 agencies are agreeing with this renewal process and are willing to work under same terms and conditions for a period of one year i.e. 17th February'2017 to 16th February'2018. The list of empanelled agencies that are working further on same terms and conditions is as follows-

S.No.	Agency Name	City, State
1	Aeon Software Pvt Ltd	Mumbai, Maharashtra
2	Akal Information Systems Ltd.	New Delhi, Delhi
3	Connoisseur Consulting Solutions Pvt. Ltd.	New Delhi, Delhi
4	Empover i-Tech Pvt Ltd	Hyderabad, Telangana
5	Harrier Information Systems Pvt. Ltd.	Nagpur, Maharashtra
6	IAP Company Pvt. Ltd.	Gurgaon, Haryana
7	Kytes It Services Pvt. Ltd.	Hyderabad, Telangana
8	Mobiloitte Technologies Pvt Ltd	New Delhi, Delhi
9	NetCreativeMind Solutions Pvt. Ltd.	New Delhi, Delhi
10	Nyati Technologies Pvt Ltd.	Pune, Maharashtra
11	SBL Knowledge Services Limited	Karunagappally, Kerala
12	Silver Touch Technologies Ltd	Ahmedabad, Gujarat
13	Terasoft Technologies	Ahmednagar, Maharashtra
14	Triotech Solutions Pvt. Ltd	Gurgaon, Haryana
15	Urmila Info Solution	Patna, Bihar
16	VASK InfoEdge Pvt. Ltd.	Bhopal, Madhya Pradesh
17	Yogisoft Technologies Pvt. Ltd.	Gwalior, Madhya Pradesh
18	FutureNet Pvt. Ltd.	Ahmedabad, Gujarat

17/8/17
Debabrata Nayak
Additional Director
National e-Governance
Division (NeGD)

**State-wise Targets for States to Create DigiLocker Accounts
in One Year**

#	State	Population (As per 2011 Census)	% Population	Target DigiLocker Accounts
1	India	1210854977	100.00	50000000
2	Uttar Pradesh	199812341	16.50	8250878
3	Maharashtra	112374333	9.28	4640289
4	Bihar	104099452	8.60	4298593
5	West Bengal	91276115	7.54	3769077
6	Andhra Pradesh	84580777	6.99	3492606
7	Madhya Pradesh	72626809	6.00	2998989
8	Tamil Nadu	72147030	5.96	2979177
9	Rajasthan	68548437	5.66	2830580
10	Karnataka	61095297	5.05	2522816
11	Gujarat	60439692	4.99	2495744
12	Orissa	41974218	3.47	1733247
13	Kerala	33406061	2.76	1379441
14	Jharkhand	32988134	2.72	1362184
15	Assam	31205576	2.58	1288576
16	Punjab	27743338	2.29	1145609
17	Chhattisgarh	25545198	2.11	1054841
18	Haryana	25351462	2.09	1046841
19	Delhi	16787941	1.39	693227
20	Jammu and Kashmir	12541302	1.04	517870
21	Uttarakhand	10086292	0.83	416495
22	Himachal Pradesh	6864602	0.57	283461
23	Tripura	3673917	0.30	151708
24	Meghalaya	2966889	0.25	122512
25	Manipur	2855794	0.24	117925
26	Nagaland	1978502	0.16	81699
27	Goa	1458545	0.12	60228
28	Arunachal Pradesh	1383727	0.11	57138
29	Puducherry	1247953	0.10	51532
30	Mizoram	1097206	0.09	45307
31	Chandigarh	1055450	0.09	43583
32	Sikkim	610577	0.05	25213
33	Andaman and Nicobar Islands	380581	0.03	15715
34	Dadra and Nagar Haveli	343709	0.03	14193
35	Daman and Diu	243247	0.02	10044
36	Lakshadweep	64473	0.01	2662